



INTERACTIVE TRAINING SESSIONS



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Building knowledge, capacity, and resilience within your team through the development and delivery of effective training. Our interactive sessions provide the knowledge and skills needed to succeed, while our experienced NEC instructors bring real-world expertise and offer a variety of learning opportunities tailored to help you achieve your goals.

Expert Instructors

Learn directly from industry leaders who bring hands-on expertise and proven best practices to every session.

Interactive Sessions

Experience learning in action with hands-on activities that bring real world response to life.



CONTACT US:
napierconsulting.ca

AVAILABLE WORKSHOPS



Basic Emergency Management
Emergency Operations Centre (EOC)
Hazard Identification and Risk Assessment (HIRA)
Evacuation/Reception Centre Management
Community Emergency Response Team (CERT)
Emergency Plans
Incident Command System (ICS)
Role of the Emergency Manager
Crisis Communications
Emergency Management Training for Elected Officials
Effectively Using Social Media in a PIO Bootcamp
Critical Incident Psychological First Aid
Facilities Emergency Management
Security Guard Training
Effective and Efficient Donations Management
Severe Weather

**Additional Workshops
Available Upon Request.**



1 DAY

Basic Emergency Management

Covers the fundamentals of emergency management needed to strengthen community and organizational resilience. This workshop provides participants with the knowledge needed to understand the core concepts of emergency management based on best practices, the components of an effective emergency management program, and how to build and maintain effective emergency management programs that meet the actual needs of their community or organization.





1 DAY

Emergency Operations Centre

Emergency Operations Centres (EOC) are locations where your community or organization team can meet to coordinate your emergency response. It may serve as a hub for coordination with first responders, stakeholders, neighbouring communities, and government agencies. This training provides participants with an understanding of EOC functions, information management, staff roles and responsibilities, and how to adapt existing facilities for use as an operational EOC.





1 DAY

Hazard Identification Risk Assessment (HIRA)

Hazard Identification and Risk Assessment is the foundation of an effective emergency management program. Participants will be guided through the process of how to identify the unique hazards, risks, and vulnerabilities for their community or organization by a recognized expert in risk assessment. They will learn the importance of including scientific, traditional, and community knowledge to build a report on the risks and strengths that accurately reflects their community or organization's risk profile. Participants will also learn how to integrate findings into emergency management programs.





1 DAY

Evacuation/Reception Management

This course covers key elements of community evacuation planning, including supporting vulnerable populations, family tracking, identifying staging areas and muster points, and developing evacuation notifications. Participants will explore how to collaborate with local health services to determine appropriate evacuation approaches, including considerations for health needs and pet planning. The training also provides practical instruction in reception centre setup and management, evacuee tracking, and implementing best practices for management.





2 DAYS

Community Emergency Response Team (CERT)

A two-day introductory course for new CERT volunteers that combines classroom learning with hands-on activities. Participants will explore key topics such as personal preparedness, self-care, public interaction, disaster food handling, and incident command principles. The training concludes with a realistic tabletop exercise that reinforces learning through collaboration and problem-solving, building the confidence and skills needed to respond effectively in emergencies.





1 DAY

Emergency Plans

An effective emergency program requires an emergency plan that reflects the unique needs of your community or organization. Plans should meet any required legislation while being designed to be practical, flexible, and easy to use. Participants will learn planning best practices and how to develop plans that contain the information necessary for managing a successful emergency response.



**DISASTER
BRIEFING**



2 DAYS

Incident Command System (ICS)

This two-day Incident Command System (ICS) training provides participants with a foundational understanding of how ICS is used to manage emergencies and planned events of any size or complexity. The session covers key principles, organizational structure, roles and responsibilities, and effective communication within an incident management framework. Through interactive discussions and practical exercises, participants will learn how to apply ICS concepts to coordinate resources, improve situational awareness, and enhance operational efficiency.





EMERGENCY
PLAN



1 DAY

The Role of the Emergency Manager

This training explores the vital and evolving role of the Emergency Manager in today's complex risk environment. The session examines leadership, coordination, and communication skills needed to effectively engage stakeholders, manage resources, and build resilient communities. Through discussion and case examples, participants will better understand how Emergency Managers serve as the central link between organizations, governments, and the public before, during, and after emergencies.

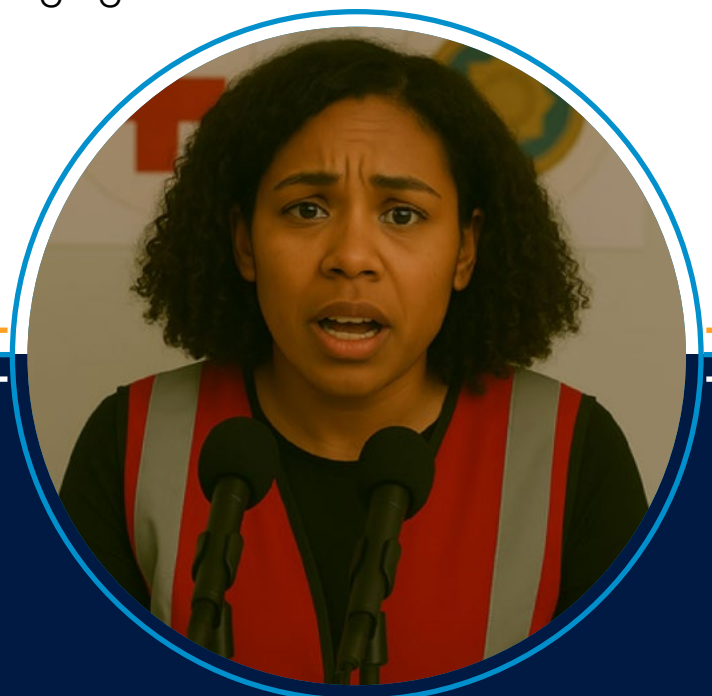




1 DAY

Crisis Communications

This training provides participants with the knowledge and skills needed to communicate effectively before, during, and after a crisis. The session focuses on developing clear, timely, and credible messaging to maintain public trust, reduce misinformation, and support coordinated response efforts. Participants will explore key principles of crisis communication, including audience analysis, message crafting, media relations, and the use of social media during emergencies. Through interactive discussions and practical exercises, attendees will learn strategies to communicate under pressure and ensure consistent, transparent messaging in rapidly evolving situations.





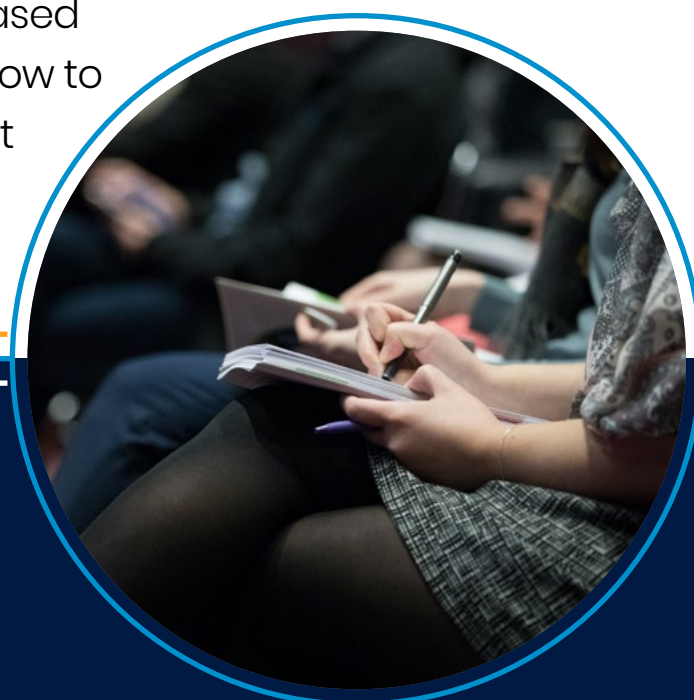
1 DAY

Emergency Management Training for Elected Officials

This session is designed to help elected officials understand their critical roles and responsibilities during emergencies and disasters.

Participants will gain insight into the fundamentals of emergency management, including how decisions, communications, and leadership at the political level influence response and recovery outcomes.

Through discussion and scenario based learning, elected officials will learn how to provide effective leadership, support communities, and make informed decisions when it matters most.





Effectively Using Social Media in an Emergency PLO Bootcamp

This hands-on bootcamp is designed for Public Information Officers (PIOs) and communication professionals who play a key role in emergency response. Participants will learn how to effectively use social media platforms to share timely, accurate, and engaging information before, during, and after an incident. The session covers strategies for monitoring online activity, countering misinformation, coordinating messaging with partner agencies, and maintaining public trust under pressure. Through interactive exercises and real-world examples, attendees will build the confidence and skills needed to manage digital communications in fast-moving emergency situations.





1 DAY

Critical Incident Psychological First Aid

This training equips participants with practical tools to recognize and respond to the psychological and emotional impacts of critical incidents. Designed for first responders, emergency managers, and community leaders, the session introduces the principles of Psychological First Aid (PFA) and strategies to support both responders and affected individuals in the immediate aftermath of a crisis. Participants will learn how to identify stress reactions, provide compassionate support, and connect individuals with appropriate resources.





1 DAY

Facilities Emergency Management

This training provides facility managers, safety officers, and organizational leaders with the knowledge and tools needed to prepare for, respond to, and recover from emergencies that impact their buildings and operations. Participants will explore key components of facility emergency management, including risk assessment, emergency planning, evacuation procedures, and continuity of operations. Through practical examples and interactive discussions, attendees will learn how to develop and maintain a robust facility emergency management program tailored to their organization's needs.





40 HOURS

Security Guard Training

This provincially approved training program meets the requirements set by the Government of Manitoba for individuals seeking Security Guard licensing. The course provides participants with the knowledge and skills necessary to perform their duties professionally, safely, and in compliance with legislation and industry standards. Topics include the role and responsibilities of security personnel, legal authorities and limitations, emergency response procedures, communication and report writing, and professional conduct. Upon successful completion, participants will be eligible to apply for their Manitoba Security Guard Licence, opening the door to employment opportunities in the province's growing security industry.





HALF DAY

Effective and Efficient Donations Management

Often referred to as “the disaster after the disaster,” donations management plays a vital role in ensuring timely and effective relief efforts during emergencies. This session examines the challenges and best practices involved in managing both in-kind and financial donations. Participants will explore key topics such as resource coordination, donor education, and preventing material convergence. This session highlights how effective donations management strengthens community resilience and enhances the overall efficiency of disaster response and recovery efforts.





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